

PRIVACY POLICY

SECURITY AND PRIVACY POLICY

Ena Travel & Tours LLC is committed to meeting the customer satisfaction and promote secure modes of transaction of business with its customers. The obligation to protect the privacy rights of all our customers, who are visiting our websites, is of utmost importance to ENA TRAVEL.

DATA COLLECTION AND DATA USAGE

ENA TRAVEL Security & Privacy policy deals with ENA TRAVEL's guidelines related to information collection & usage of your personal information. ENA TRAVEL uses its Website to:

- Collect personal information for the purpose of responding to a user's request or input, or to complete an online transaction. If a user chooses to provide ENA TRAVEL with personal information, such as sending an e-mail to an ENA TRAVEL employee or by filling out and submitting an online form located on ENA TRAVEL's Website, ENA TRAVEL may use that information to respond to the user's message and to assist in obtaining information the user may have requested. ENA TRAVEL will not share e-mail addresses submitted by a user through ENA TRAVEL's website.
- Provide electronic transaction capabilities, should a user provide any personal information and/or payment information while using ENA TRAVEL's Website. Such information may be collected, processed and disclosed to external Dubai Government Departments to complete an online transaction and for record-keeping for such activities as billing, permits, licenses and other business-related purposes.
- Collect usage statistics for site management, such as assessing what information is of most and least interest, determining technical design specifications, and identifying system performance issues. The information does not identify you personally. The following information about your visit is collected:
 - The Internet domain and/or IP address from which you access the ENA TRAVEL's Website.
 - The type of browser and operating system used to access ENA TRAVEL's Website.
 - The date and time of the visit.
 - The pages visited

TRANSACTION SECURITY

ENA TRAVEL has secure mechanisms to protect the information provided to it by its customers. ENA TRAVEL uses state of the art encryption techniques to protect all the information identified as sensitive, or any other data that is required to be secured to meet Dubai's federal or local government regulations.

All Credit/Debit cards details and personally identifiable information will NOT be stored, sold, shared, or rented or leased to any third parties.

SAFE TRANSFER OF INFORMATION

This website undertakes to provide sufficient protection for the information you provide to us. We employ electronic, material and legal protection measures to maintain your confidential information. Additionally, we encrypt information classified as sensitive or data that have to be kept confidential according to statutory requirements.

PROTECTION OF PERSONAL INFORMATION

Your personal information is only available to the ENA TRAVEL employees who have a need to know it. It will not be available for public inspection without your consent. Also, no site user information will be shared, sold, or transferred to any third party without your prior consent. Access to such information is only given to those qualified professionals who provide ENA TRAVEL online services consistent with your interactions with our site. There are several places throughout ENA TRAVEL website that may link to other web sites that do not operate under ENA TRAVEL privacy practices. We encourage visitors to review each site's privacy policy before disclosing any personally identifiable information. Right to review, amend or correct personal details any user supplying us with his /her personal details is entitled to review, or amend those personal details at any time.

OTHER WEBSITES AND APPLICATIONS

the privacy policy applies only to the website of the ENA TRAVEL. In the event of shifting to another website though the link provided at ENA TRAVEL website, you should read the privacy policy of that website to be aware of the applicable practices. ENA TRAVEL will therefore not accept responsibility or liability for any harm or loss incurred because of surfing that website.

PRIVACY COMPROMISING

If you get notified about account changes you didn't make or doubt any privacy compromising, please call us at +971 4 8524856.